NATIONAL HIGHWAYS INFRA TRUST(INE0H7R23014)

INVESTOR GRIEVANCE REPORT FOR QUARTER ENDED SEPTEMBER 30, 2026

Part A: Total complaints report (including complaints received through SCORES)

For the Quarter ending 30 September, 2026:

	All complaints including SCORES complaints	SCORES Complaints
Number of investor complaints pending at the beginning of the Quarter	0	0
Number of investor complaints received during the Quarter	0	0
Number of investor complaints disposed of during the Quarter	0	0
Number of investor complaints pending at the end of the Quarter.	0	0
Average time taken for redressal of complaints for the Quarter	NIL	NIL

Complaints pending during FY 2026-27/QE 30 September, 2026							
	Less than 1 month	1–3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Complaints resolved during FY 2026-27/ QE 30 September, 2026							
	Less than 1 month	1–3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Part B: For Financial year ending March 31, 2026:

	All complaints including SCORES complaints	SCORES Complaints
Number of investor complaints pending at the beginning of the year.	0	0
Number of investor complaints received during the year.	1	1
Number of investor complaints disposed of during the year.	1	1
Number of investor complaints pending at the end of the year.	0	0
Average time taken for redressal of complaints for the year	1 day	1 day

Part C: For disclosure in the Annual Report (FY 2025-26)

	All complaints including SCORES complaints	SCORES Complaints
Number of investor complaints pending at the beginning of the year.	0	0
Number of investor complaints received during the year.	1	1
Number of investor complaints disposed of during the year.	1	1
Number of investor complaints pending at the end of the year.	0	0
Average time taken for redressal of complaints for the year.	1 day	1 day

Part D: Trend of monthly disposal of complaints (including complaints received through SCORES)

Sr. Nos:	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	**2**	**3**	**4**	**5**	**6**
1	April - 2026	0	0	0	0
2	May – 2026	0	0	0	0
3	June – 2026	0	0	0	0
4	July – 2026	0	0	0	0
5	August – 2026	0	0	0	0
6	September – 2026	0	0	0	0
7	October – 2026	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**

**Includes complaints of previous month resolved in the current month. If any.*
*** Includes total complaints pending as on the last day of the month, if any.*

Part E: Trend of annual disposal of complaints (including complaints received through SCORES)

Sr. Nos.:	Year	Number of complaints carried forward from previous year	Number of complaints received during the year	Number of complaints resolved during the year	Number of complaints pending at the end of the year
1	**2019-20**	0	0	0	0
2	**2020-21**	0	0	0	0
3	**2021-22**	0	0	0	0
4	**2022-23**	0	0	0	0
5	**2023-24**	0	0	0	0
6	**2024-25**	0	0	0	0
7	**2025-26**	0	1	1	0
8	**2026-27**	0	0	0	0
	Grand Total	**0**	**1**	**1**	**0**

Yours Sincerely,
KFin Technologies Limited.
Registrar & Transfer Agent for National Highways Infra Trust



Eswar Charan S | AVP – InvIT & ReIT Operations